



Comprehensive Energy Assistance Program (CEAP)

Household Crisis Program: Provides utility assistance to households experiencing extraordinary high energy bills due to extreme weather conditions or fuel supply shortages. Household Crisis funding will be triggered when extreme weather conditions are reported by the San Antonio International Airport, TX to the National Oceanic and Atmospheric Administration (NOAA) as the following:

- The winter months of November through December are at/or below 38 degrees for at least 3 days during an applicant's billing cycle
- The summer months of June through September are at/or above 98 degrees for at least 3 days during an applicant's billing cycle.

Utility Assistance Program: Provides utility assistance to low-income households to reduce their home energy costs. Priority is given to individuals who are elderly, disabled or a household with a child 5 years of age or younger.

Residential Energy Assistance Partnership, Inc. Program (R.E.A.P.)

This program provides utility assistance to **CPS Energy ratepayers** experiencing a financial hardship residing **outside** the city limits of San Antonio. Priority is given to individuals who are elderly, disabled, or a household with children 16 years of age and younger or a ratepayer enrolled in CPS Energy's Critical Care Program.

Pauper Burial Assistance

Bexar County provides a simple, respectful, and dignified service for families with no funding for a funeral/burial service. Families with a life insurance policy, pre-need agreement with a funeral home or have purchased a cemetery plot are not eligible for assistance. This program does not give financial support to help with funeral/burial agreements already made. **All honorably discharged veterans or eligible spouses can be buried at Ft. Sam Houston National Cemetery if eligible.** The **next of kin** will be charged a \$28.00 fee payable to the contracted funeral home.

- Programs are not considered an entitlement**
- Households must be income eligible to receive assistance**
- Households must meet program guidelines**

Utility assistance is based on funding availability