



NEWS RELEASE

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Bexar County earns national achievement award for County Clerk's Office Straight to You - Records on the Run Program!

WASHINGTON – Bexar County Clerk's Office Straight to You, Records on the Run Program has been recognized with an Achievement Award from the National Association of Counties (NACo). The awards honor innovative, effective county government programs that strengthen services for residents.

NACo recognized "County Clerk's Office Straight to You - Records on the Run" Program in the Information Technology Category. Faced with public demand for access to services at remote and historically underserved community locations, the Bexar County Clerk and her team developed the "Records on the Run" initiative, bringing the County Clerk's Office Straight to You! Records on the Run is the first of its kind in Texas. The program's innovation is made possible by utilizing the Bexar County Clerk's native cloud-based land and vital records management system, existing staff personnel and an existing mobile unit vehicle, allowing set up in minutes at any location to bring services Straight to You! This initiative also provides cloud-based disaster recovery and immediate business continuity to the public. "Records on the Run" is a mobile satellite office delivering any and every land and vital records service available at the Courthouse. This initiative allows the public to record a military discharge record (DD-214), register an assumed business name/DBA, register a cattle brand, record real property records, and purchase a marriage license. In addition, individuals can purchase copies of their DD-214, assumed business name/DBA, marriage license and real property records. Individuals are also able to obtain information on our GIS foreclosure map and the Spanish archives historical records. With goals of making government services more accessible and cost effective, while increasing citizen engagement, deployment locations are selected based on demand, ease of access and free parking. Due to the initiative's success and public demand, the County Clerk's Office has increased deployment from twice per month to at least five times per month.

“This program would not have been possible without the hard work and dedication of my leadership team and staff.” said Adame-Clark. “Due to the initiative’s success, we were able to launch a new mobile command unit in July, allowing us to make more government services more accessible to the community.”

NACo President Gary Moore said, “Over the past year, county officials and frontline employees have demonstrated bold, inspirational leadership. This year’s Achievement Award winning programs illustrate the innovative ways counties build healthy, safe and vibrant communities across America.”

Nationally, awards are given in 18 different categories that reflect the vast, comprehensive services counties provide. The categories include children and youth, criminal justice and public safety, county administration, information technology, health, civic engagement and many more.

Started in 1970, NACo’s annual Achievement Awards program is designed to recognize county government innovations. Each nominee is judged on its own merits and not against other applications received.

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The National Association of Counties (NACo) strengthens America’s counties, including nearly 40,000 county elected officials and 3.6 million county employees. Founded in 1935, NACo unites county officials to advocate for county government priorities in federal policymaking; promote exemplary county policies and practices; nurture leadership skills and expand knowledge networks; optimize county and taxpayer resources and cost savings; and enrich the public’s understanding of county government. www.naco.org