

Juvenile Probation Department  
COVID-19 (Coronavirus) Illness Prevention Update  
for the Juvenile Detention Center and the Cyndi Taylor Krier Juvenile Treatment Center  
3-16-2020

The Bexar County Juvenile Probation Department operates under strict guidelines for the care and treatment of children and has added additional protocols to help protect the health and safety of children and staff. We currently have no reported cases of COVID-19 in any of our facilities.

All children are screened for health conditions upon admission to Detention and Krier, and 24 hour medical services are available at both facilities. Every child will be screened for fever by having their temperature taken at exit from Detention or Krier. At the present time, families are still able to visit their children; however visitors will be screened for travel history and health conditions before being allowed entry. We realize that it is stressful for families to be separated from children, especially in light of the current health concern. If a visitor is deemed a health risk, phone visitation will be allowed instead, in an effort to support family connections while keeping all children and staff healthy.

Enhanced environmental cleaning processes have been put into place by the County and facility staff. County contracted cleaning services through 4M Building Solutions are to utilize approved products and practices that kill the virus and limit the spread of disease. Cleaning practices have an increased focus on frequently touched hard surfaces, and areas of high use. Cleaning protocols have been enhanced, to include the distribution of antimicrobial hand hygiene products, and reinforcement of proper hand washing and hygiene by COVID-19 specific signage posted throughout the facilities.

Staff take their responsibilities to care for children very seriously and provide a high level of care. They have the tools and training necessary to help prevent and contain the spread of disease. The safety of children and staff are our highest priority, therefore this policy may change if circumstance warrant a more restrictive approach. We will continue to monitor the risks and make changes as necessary to protect children and our staff, and will provide updates to the community.